

The top management of Cardboard factory UMKA D.O.O. UMKA establishes the following quality policy as a document that establishes the mission, vision and strategy for their realization:

POLICY OF QUALITY, SUSTAINABILITY, SAFETY AND HEALTH AT WORK AND FOOD SAFETY

Cardboard factory UMKA D.O.O. UMKA establishes this policy of quality, sustainability, safety and health at work and food safety in order to ensure that the products it delivers will meet the stated and realistic requirements of users, as well as the requirements of applicable laws and regulations.

The goal of UMKA D.O.O. UMKA is to become and remain a leader in meeting the needs of customers for chrome cardboard, as well as a leader in terms of socially responsible business.

UMKA D.O.O. UMKA achieves this goal by implementing and constantly improving the quality management system compliant with the requirements of the ISO9001, ISO14001, ISO45001 and FSSC 22000 standards, which includes:

- Realizing the leadership role of the management
- Constant modernization of equipment and personnel training
- Active participation of employees in the planning, implementation and evaluation of all activities in the production process
- Continuous improvement of the quality of cardboard production
- Making decisions based on collected and analyzed data related to products
- Developing partnership relations with suppliers
- Measures for increasing user satisfaction
- Determining and managing processes that contribute to customer satisfaction
- Commitment to the prevention of injuries and illnesses in the workplace
- Domestic business through the saving of natural resources and work on system sustainability
- Commitment to the prevention of environmental pollution
- Special concern for proper waste management while respecting all principles of safety and health at work
- Constant improvement of the safety of food packaging through system improvement and development of employee awareness at all levels through training
- Measures to prevent food safety fraud through regular product quality checks and the established system according to prescribed and integrated procedures
- Compliance with legal regulations

In order to fulfill the demands of all our interested parties - users, suppliers, employees and the community, we strive to fulfill the corresponding legal requirements, consider the opinions and suggestions of all interested parties and take appropriate measures.

All employees are familiar with this Policy and are expected to fully implement it through constant review and improvement of the performance of the integrated management system for quality, sustainability, occupational health and safety and food safety.

The policy of quality, sustainability, occupational health and safety and food safety is the basis for establishing quality objectives and guides Fabrika kartona UMKA DOO UMKA in its efforts to continuously improve.

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